



The Cypher House Team's basic Trading Conditions covering the 4 companies that we invoice separately are below. We take pride in the brands we handle and it is important to us that we establish long term relationships with our customers. We ask you to bear with us in completing our Account Application Form in full as we are unable to grant an account without it. We also require a full email contact address.

Our UK Sales Team are more than happy to talk through any element of our requirements and can most easily be contacted via Alice in our Bampton Sales Office on 01993 867070/78 or sales@95percent.co.uk.

Thank you for your support & commitment to our Brand Building Ethos. The 95% Cypher House Team

Contract All formal contracts made with our respective companies will be on their Standard Terms & Conditions of Sale copies of which are available on request.

Account Opening We are always happy to receive new account requests but please note that we can only consider them on the basis:
(1) Our account application form is completed in full.
(2) We have no Approved Stockist in the vicinity.
(3) Our general terms as outlined below will be adhered to.
(4) We have an email contact address for your business.

Order Values Minimum Order Value Per Brand (NOT Company) - £250 (Esp BoSign & Anne Black)
Carriage Paid on All Orders £500, a £10* charge will be made on orders £251 - £499
*£30 Carriage will be charged on BoSign & Anne Black orders

On Repeat Orders for the Design Ideas GelGems & AlphaArt ranges only there will be No Minimum Order Value, Carriage Paid will be £250 and a £10 charge will be made on orders below £250.

On All Orders for Spare Parts &/or Accessories there will be no Minimum Order Value at all, Carriage Paid will be £250 and a £10 charge will be made on orders below £250.

NB PLEASE NOTE TOTALLY DIFFERENT MINIMUM'S APPLY TO THE BRAND OF BLUED1953, PLEASE CONTACT THE OFFICE FOR SPECIFIC STOCKIST TERMS.

Trade Pricing All our prices are issued as SRP's which we require you to maintain in the normal course of business. We do not support discount selling. To discuss specific Trade Discounts & Terms please contact your local Sales Account Manager or the Sales Office.

Please be aware different Trade Discounts apply to different Business Models and Delivery Requirements, we reserve the right to alter any agreed discount to suit a changed Business Model or Delivery Requirement.

Image Use Please note all images supplied are the property and copyright of 95%Ltd and/or it's Principal. All use of such images is strictly with permission of 95%Ltd and be in accordance with agreed terms of use. If terms are breached then the right of use will be withdrawn.

Selling Quantities All our products are sold in Sales Packs (SP) which cannot be broken. If an item is not ordered in the correct Sales Pack quantity then we reserve the right to bring your order into compliance by increasing the item(s) in question.

Back Orders We do not ship back orders unless otherwise agreed

Refused Shipment If a shipment or portion thereof is refused delivery for whatsoever reason then you will be charged the freight cost we have incurred plus a 20% re-stocking fee.

Terms of Payment First Order - Pro-forma or by Credit Card (UK only)
Repeat Orders - 30 days net subject to an Account being opened
Pre-requisite - Complete Customer Account Application Form together with contact email address and 2 approved & suitable Trade References from UK based companies only.

Disputed Amounts Should an invoice or part thereof be in dispute then written detail should be provided to us and the undisputed amount paid in full in accordance with our standard payment terms.

Late Payment Whilst our terms are absolutely Strictly 30 days net we allow all customers the benefit of settling accounts on a Net Monthly Account basis. For clarity all Jan invoices MUST be settled by the 1st of March etc. Failure to settle by that extended period will result in credit facilities being withdrawn. Failure to settle within 30 days thereafter will result in the closure of the account and legal collection initiated.

Damage Claims We require damages and defects to be reported within 5 working days from receipt of the merchandise. If we ask that you keep the products then please dispose of them correctly or donate them to a local charity

Validity These terms are effective for all deliveries after 01 Jan 2012. All our price lists are issued with prices that are correct at the time of issuance and with clear validity dates. However we reserve the right to alter prices and/or withdraw product without notice. Prices charged will be those ruling at the time of order shipment unless agreed otherwise. E&OE.